Maximo Upgrade Notification

As part of our commitment to provide you with enhanced services, we are pleased to inform you that we are upgrading Maximo. **Maximo 7.6.0.6 will launch on Monday, January 29th.** Once the upgrade is complete, we will deploy a variety of system enhancements, offering features and functionality that benefit the York Community. Look for news and announcements on our Maximo homepage!

The following are some immediate differences you may notice:

**Remote Access without VPN:**
Maximo can now be accessed remotely (off-campus) without using VPN.

**New Look & Feel:**
YOUR CONTENT IS THE SAME, however Maximo’s appearance has changed to enhance user experience including larger icons, bigger text and less white space between sections to increase user efficiency when creating records. The new look also complies with AODA accessibility requirements.

- Icons replace text on Maximo’s Home Page, (i.e. house icon, replaces ‘Start Center’)
- The order of the FIND and the QUERY fields has flipped
- The Service Request User Guide which is available from the Maximo homepage has been updated to reflect the changes that impact the Service Request (SR) module. Information about the Service Request lifecycle and statuses have also been added to the user guide. Note: Most of the enhancements impact the backend of Maximo and non-SR modules.

Having Trouble after the Upgrade? Submit tickets to AskIT: [askit@yorku.ca](mailto:askit@yorku.ca)